Android Instructions

You have been provided access to Lexicomp software for your handheld device. To access your software, please use the following instructions and make a note of the preauthorized purchase code for future reference.

Authorization Code: ZBR65Y6YR5FY

Step 1 - Add Subscription to Your Account


2. Enter your Email Address and Password; click Log in.

3. In the Subscriptions section, locate Add a Subscription by Code.

   ○ If you do not see Add a Subscription by Code, click on "Have a authorization code? Add the subscription here"

4. Enter the Authorization Code; click Add Subscription.

   ○ If you receive a “The product code is not valid” message, please confirm the code was entered correctly and try again. You may also need to update your email address
to organizational email. If you are not using your organizational email address, please click CHANGE EMAIL ADDRESS on the right-hand side of the page.

5. You will receive an email with a 5-character PIN at your registered email address.

6. Enter the PIN into the Verify PIN field; Click Verify.

7. Click Finish.

Step 2 - Update Mobile Device

1. Open the Lexicomp app on your device.

2. Tap the Update icon, place check marks next to the databases you wish to update, or tap Select All and then tap Begin Update.

3. After the update is complete, tap the Lexicomp icon in the upper left corner and tap Home.

4. Select an icon to begin accessing your Lexicomp Mobile App subscription.

Important Notes
1. Updates may take some time, depending upon the database(s) selected, the connection speed, and the speed of your device's memory.

2. The Lexicomp Mobile App requires a strong cellular or Wi-Fi signal for installation. The application may transfer a significant amount of data, which could result in charges from your carrier. We recommend you utilize an unlimited data plan or connect to a Wi-Fi network when installing or updating this product. Please contact your carrier for assistance with your data plan or with utilizing a Wi-Fi connection.

3. The Android application requires OS 2.0 or later, access to the Play Store and 1.5 GB of available space. To verify you have a compatible device, access SETTINGS > ABOUT. If you have an earlier version, please update your device before continuing. The Play Store requires you to have a Gmail account. If you do not have a Gmail account, please visit: http://accounts.google.com to create one.